

# Above the Clouds Dog Training Contract

Above the Clouds Siberian Service Dogs,LLC.

[www.atcsiberianservicedogs.com](http://www.atcsiberianservicedogs.com)

[atcsiberianservicedogs@gmail.com](mailto:atcsiberianservicedogs@gmail.com)

(719)640-0323

## Handler/Owner Information:

Full Name: \_\_\_\_\_

Phone Number: \_\_\_\_\_ Email: \_\_\_\_\_

Address: \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_

Dog's Name(s): \_\_\_\_\_

Breed: \_\_\_\_\_ Age/Sex: \_\_\_\_\_

## Veterinarian's Information:

Veterinarian Office/Vets Name: \_\_\_\_\_

Phone Number: \_\_\_\_\_ Date of last visit: \_\_\_\_/\_\_\_\_/\_\_\_\_

I \_\_\_\_\_ verify that \_\_\_\_\_ (dog's name) is in good health and is free from any internal or external parasites, is current and up to date on all vaccinations, is free from any infectious and contagious diseases, and has no major medical problems that can create or change behavior. Proof of all up to date vaccinations will be required prior to the start of any training programs with Above the Clouds Siberian Service Dogs,LLC.

Above the Clouds Siberian Service Dogs uses a shock collar free training program. We use a positive reinforcement method of training in our programs. Low-vibration collars may be used by a certified trainer only and at the trainers sole discretion. Please consult a trainer before using any type of training devices on your dog. You will be given a list of approved training devices and methods used in our program prior to the start of class.

### Standard Fees & Rates:

\*Please place a check mark next to the course you will be attending. Dates and times will vary depending on trainer availability. If you are not aware of the specific dates of your individual or group sessions, please contact us immediately!

#### Individual Sessions:

**FREE** consultation and evaluation session (10 minutes)

In-person=\$100 (per 60 minutes)

Video training=\$100(per 60 minutes)

Package of 5 individual sessions (60 minutes totaling 5 hours)=\$450

\* Individual sessions must be used within a year of purchase date.

#### Group Sessions:

AKC S.T.A.R Puppy=\$175 per dog (6 weeks)

Basic Obedience=\$175 per dog (6 weeks)

Advanced Obedience=\$175 per dog (6 weeks)

AKC Canine Good Citizen=\$175 per dog (6 weeks)

Bundle Package: Includes Basic,Advanced, and CGC group courses=\$500 per dog (18 weeks)

AKC Urban CGC=\$100 (per 60 minutes)

\*AKC Urban CGC requires that your dog successfully completes and passes the CGC course. This course will also include specific task training depending on the clients needs. The AKC Urban CGC is done on an individual basis and requires the purchase of multiple individual sessions.

\*Any missed or cancelled sessions may be subject to a \$75 fee (see our cancellation policy)

Payment Policy & Agreement:

Payment is due at the time that services are rendered without exceptions. We accept payment in the form of Cash, Check, PayPal, and Venmo. There will be a \$30 service fee for any returned checks. Please ask to whom the check should be made out to at the time of payment.

Any outstanding balances must be paid prior to continuing services with Above the Clouds Siberian Service Dogs, LLC regardless of any prior training agreements. Should I default on any payment obligations, Above the Clouds Siberian Service Dogs, LLC reserves the right to forward any unpaid debts to collections and seek taking legal actions. I understand that Above the Clouds Siberian Service Dogs, LLC has the right to recoup any legal fees incurred.

Initials: \_\_\_\_\_

Cancellation Policy:

All scheduled private & individual sessions must be cancelled and re-scheduled within a minimum 24-hour period prior to your scheduled lesson time. Late cancellations and “no-shows” will be charged a cancellation fee of \$75. Keep in mind that situations such as illness, weather conditions and other emergencies beyond my control will be given careful consideration by Above the Clouds Siberian Service Dogs and its trainers on a individual/case by case basis.

In the event that a client/handler misses a group training session, they will be given the opportunity to make up and/or catch-up on any materials missed up to 15 minutes before or after another scheduled group training session. The 15 minute makeup session must be arranged with an Above the Clouds Siberian Service Dogs trainer before the next group training session (Must be done within a minimum of 24 hours prior).

Initials: \_\_\_\_\_

Satisfaction guarantee:

Individual/Private Sessions: I understand that Above the Clouds Siberian Service Dogs, LLC offers a post 60-day satisfaction guarantee for all training packages. No refunds will be given after payment and rendered services. All unsatisfactory claims or comments will be carefully reviewed by our training staff to determine the best outcome. Above the Clouds Siberian Service Dogs, LLC will work with owners who are working hard and following the recommendations given. Above the Clouds Siberian Service Dogs, LLC will, in return, work to maintain a positive and professional experience with our clients/handlers.

Group Sessions: I understand that Above the Clouds Siberian Service Dogs, LLC will not reimburse any money or pro-rate payments for any of our group sessions. I understand that I am paying for this training course in FULL and will not be reimbursed after payment for services that are rendered, other than illness, weather conditions, emergency situations as deemed acceptable by an Above the Clouds Siberian Service Dogs, LLC trainer.

Initials: \_\_\_\_\_

Safety/ Hold Harmless Disclaimer:

Above the Clouds Siberian Service Dogs, LLC and its trainers strive to provide a safe environment for our training staff, clients/handlers, and dogs. I agree to assume sole responsibility for my dog in the training environment and public areas. I will be aware of my surroundings, listen to training advice and instruction, and supervise my dog while training. I understand that there are risks associated with training, socializing, walking, and working with my dog. I assume any and all responsibility for myself and dog(s) during training with Above the Clouds Siberian Service Dogs, LLC, its training staff, volunteers, any affiliates and I am responsible for any injuries or harm ( to or by me or my dog) during or after training should they happen occur.

I understand that by enrolling my dog into any training programs with Above the Clouds Siberian Service Dogs, LLC., that Above the Clouds Siberian Service Dogs, LLC. is relying on the information provided as being true that my dog is in good health and has received all the required and necessary vaccinations per my veterinarians recommendations.

I hereby release and agree to hold harmless all of Above the Clouds Siberian Service Dogs, LLC training staff, volunteers, and any affiliates from any and all liabilities, claims, suits, loss, or damage of any kind. This includes but is not limited to damages cause by myself or my dog(s) during or after training.

I understand that it is my responsibility to ask pertinent questions about training and safety. I agree that I will ask question if there is something that I don't feel comfortable with during my training.

Initials:\_\_\_\_\_

Media permission & Release form:

I hereby authorize Above the Clouds Siberian Service Dogs,LLC to publish photographs/or video taken of me and my dog(s) for use on Above the Clouds Siberian Service Dogs, LLC printed and online publications. (including but not limited to: website, YouTube, Instagram, Facebook, etc.)

I acknowledge that since my participation in publications and websites produced by Above the Clouds Siberian Service Dogs, LLC is voluntary, I will not be receiving any monetary/ non-monetary compensations for participating.

I release Above the Clouds Siberian Service Dogs, LLC from any claims by me or any third-party in connection with my participation.

Initials:\_\_\_\_\_

I certify that I have read and understand the rules and regulations set forth herein and that I have read and understand this agreement in its entirety.I agree to abide by the rules and regulations and accept all terms, conditions, and statements of this agreement.I confirm the truthfulness and validity of the information provided to/ by me in the contents of this release form completed by me.

Client/Handler Signature:\_\_\_\_\_

Date of Signature:\_\_\_/\_\_\_/\_\_\_\_\_

Trainers Signature:\_\_\_\_\_

